

# FINAL

## **LMUD – Community Advisory Committee - Meeting Minutes**

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DATE: October 22, 2010  
MEETING: Monthly CAC meeting  
LOCATION: Lakeway Spa & Resort  
ATTENDEES: Chad, Cole, Nathan, Tom B., Earl Foster, Karl Ansbach  
Absent were: Keith and Tom Priddy.

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### **MINUTES:**

1. Future committee meeting minutes will be emailed to the CAC members with a request to respond within 2 days of the meeting even if you have no comments to add just email a response so we have a record that you did receive the minutes. The minutes will then be emailed to Margaret.
2. Karl reviewed the CAC report prepared on March 9, 2010 and gave feed back to the CAC.
3. We discussed ways to communicate with the LMUD customers either through stuffers or surveys but whatever method is used we need to have some way to measure the response and what is the corrective solution by LMUD.
4. We discussed the mission of the CAC and that we are to be the eyes and ears for BOD. We discussed using a tool like Joe Bane's or the Lakeway blog site to get community feedback but no final decision was made during the meeting.
5. Publications will be a Board / APC job. CAC should not send out any publications without the Board President consent.
6. It was decided that all CAC meetings will be held at 10:00am on the last Friday of each month at the LMUD office.

### **TO-DO LIST:**

1. No action items at this time.

END OF MEETING

NOTE: SHOULD THE READER FIND INACCURATE OR OMITTED INFORMATION IN THESE MINUTES, PLEASE ADVISE; OTHERWISE, WE SHALL CONSIDER THESE MINUTES AS AN ACCURATE REPRESENTATION OF THE MEETING.

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REPORT BY:

Chad Pierce  
CAC

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